



Austin Bergstrom International Airport

3600 Presidential Blvd., Austin, TX 78719

Regular Office Hours

7 days per week, 0800-1700
Central Standard Time (CST)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/arrival of aircraft at KAUS are generally available seven days per week, from 0800-2130 in accordance with the port's permission to land procedures.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

Contact Information

(512) 530-3056 CBP Austin airport office
(800) 973-2867 SECTOR Communications
General Email: AustinCBP@CBP.DHS.GOV



Permission to Land Procedures

Austin Bergstrom International Airport (KAUS) is designated as a "landing rights airport" [19 CFR 122.1(f);19 CFR 122.14].



Pilots must secure permission to land by contacting CBP prior to departure from foreign and at least one business day in advance of the anticipated arrival time at KAUS. Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside those parameters, you must contact CBP to resecure permission to land.

Inspection Process

- Aircraft are directed to land and proceed to their designated FBO's.
- Aircraft should park on the ramp at the FBO.
- The airport control tower can direct you in if needed.
- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- All crew and passengers will be processed at the FBO.
- Be prepared to present passports, visas, Pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate)
- Regulated garbage will be collected by approved FBO plane-side.
- Passengers can depart directly from the FBO at the conclusion of their inspection



Special Procedures/Miscellaneous

- Call preferably 24 hours in advance or not later than 2 hours before arrival.
- During peak commercial aircraft processing (1500-1900), delays in clearing private or charter aircraft may occur.
- Advise CBP if transporting live animals, weapons, hunting trophies, or commercial imports.
- Flight delays, cancellations and diversions must be reported as soon as possible to accommodate request.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information document or contact GASupport@cbp.dhs.gov