

Dear Duty Officer,

RE: Latest testing and self-isolation arrangement for crew (updated 24Nov2020)

In regard of the latest testing and self-isolation arrangement for all air crew members, as shown in the table below, we would like to draw your immediate attention to remind all crew to strictly follow the conditions of self-isolation specified by the Department of Health.

Local based crew must self-isolate for 24 hours (“test and go”)

Non-local based crew are mandated by respective company policy and local ordinance to remain inside their respective assigned hotel guest room for self-isolation throughout their stay from arrival through departure. In-room dining is generally available as crew are not permitted to leave their guest room and use public areas/ restaurants.

Please be aware that under local law it is an offense to fail to observe any of the conditions specified in the Notification of Medical Surveillance, which includes the requirement to observe self-isolation. The hotel is required to report such violations to the airline and the responsible government department.

Thank you for your kind attention.

Tightened Testing and Quarantine Requirement for All Inbound Crew Members

With effect from 22 November 2020, in accordance with the risk level of respective exemption categories, the HKSAR Government will tighten the testing and quarantine arrangement for air crew as set out below:

Return from High Risk Places, or have visited such places in the past 14 days		
	Local (Hong Kong based) crew	Non-local (Non Hong Kong based) crew
Categorization	Operator should provide each air crew a letter certifying whether he/she is a local or non-local based crew ¹ (Template of Letter of Certification)	
Testing and Requirements	<ul style="list-style-type: none"> Pre-departure test at origin is NOT required Post- arrival (After arrived HK) test at TSCC is required for saliva sample submission AND wait for the result there or any other location as designated by DH 	<p>Scenario I (Pre-departure test ² at origin is conducted within 48 hours prior to boarding the flight to HK with negative result)</p> <ul style="list-style-type: none"> Post- arrival (After arrived HK) test at TSCC is required for saliva sample submission AND wait for the result there or any other location as designated by DH <p>Scenario II (NO Pre-departure test at origin is conducted)</p> <ul style="list-style-type: none"> Failed exemption condition, subject to compulsory quarantine for 14 days upon arrival
Transportation	Point-to-point transportation must be arranged by Operator/HKBAC between Hong Kong International Airport and accommodation ³ (Must wear mask during the entire journey)	
Accepted Accommodation	Crew personal residence or hotel as agreed with Operator	Hotel as arranged by Operator which must inform hotel of crew status and self-

		isolation requirement ⁴
Self-isolation	N/A	Crew must self-isolate at hotel room until departure from Hong Kong on their next flight, which should either be no earlier than 24 hours from arrival at the hotel room, or upon being notified of the negative result within the 24-hour period, whichever is earlier
Return from Non High Risk Places and have not visited any high risk places in the past 14 days		
	Local (Hong Kong based) crew	Non-local (Non Hong Kong based) crew
Categorization	Operator should provide <u>each air crew</u> a letter certifying whether he/she is a <u>local or non-local based crew</u> ¹ (Template of Letter of Certification)	
Testing	<ul style="list-style-type: none"> Pre-departure test at origin is NOT required Post- arrival (After arrived HK) test at TSCC is required for saliva sample submission but no need to wait for the result there 	Scenario I (Pre-departure test ² at origin is conducted within 48 hours prior to boarding the flight to HK with negative result) <ul style="list-style-type: none"> Post- arrival (After arrived HK) test at TSCC is required for saliva sample submission and can go to the hotel for waiting result
		Scenario II (NO Pre-departure test at origin is conducted) <ul style="list-style-type: none"> Post- arrival (After arrived HK) test at TSCC is required for saliva sample submission AND wait for the result there or any other location as designated by DH
Transportation	Point-to-point transportation must be arranged by Operator/HKBAC between Hong Kong International Airport and accommodation ³ (Must wear mask during the entire journey)	
Accepted Accommodation	Crew personal residence or hotel as agreed with Operator	Hotel as arranged by Operator which must inform hotel of crew status and self-isolation requirement ⁴
Self-isolation	Crew must self-isolate for 24 hours	Crew must self-isolate at hotel room until departure from Hong Kong on their next flight, which should either be no earlier than 24 hours from arrival at the hotel room, or upon being notified of the negative result within the 24-hour period, whichever is earlier
Remarks		
<ul style="list-style-type: none"> Crew in transit at VHHH (remain on board) is exempted from the above new requirement Same requirement will be implemented to position Crew as Passenger (not on GD/uniform) (With the exemption letter endorsed by HKBAC) The Department of Health may cancel an exemption granted to crew member if the exemption conditions are breached. Non-compliance will result in the mandatory quarantine of the crew member for 14 days. Please remind your crew members to keep physical copies of any Letters of Certification and test reports (if applicable) with them to present to Department of Health staff on arrival. 		
1. Those without a letter indicating whether he/she is a local or non-local based crew will be treated as a non-local based crew		

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| <p>2. The negative result of SAR-COV-2 nucleic acid test must be done at an ISO15189-accredited laboratory or a laboratory recognized by the Government where the laboratory is located with the specimen collected within 48 hours prior to boarding the flight to Hong Kong for duty. The Operator should declare that on a letter of certification (Template). The air crew is required to present the test report and the letter of certification issued by the operator to staff of DH when he/she enters HK.</p> |
| <p>3. Use of public transport including MTR, airport shuttle train and taxis is prohibited.</p> |
| <p>4. Hotel must be informed to monitor crew activity so that they comply with self-isolation requirement at least 24 hours prior to departure of the flight to Hong Kong. Hotel may consider providing crew with only one-time access to their rooms.</p> |
| <p>5. Requirements when laying over in foreign ports:</p> <ul style="list-style-type: none">• Crew must self-isolate at the hotel room arranged by Operator for the duration of their stay• Point-to-point transportation must be arranged by Operator between Airport and accommodation.
(Must wear mask during the entire journey) |