

What is OPS GROUP, exactly?

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Yes, it's the most common question we get. **What is OPS GROUP ?** Well, **we're not exactly sure** yet. The question mark may well be part of the name, because to us it represents both a lack of constraints and limitless possibility. A beginners mind.

The energy within the group has astounded us. The OPS GROUP team has answered over 200 questions from members, but that engagement is not what surprised us. When we put questions back to the group (in the form of curated Members Questions), the willingness to help, share and assist others is what did.

So, what we're seeing is that amazing things happen when you connect similar, but different, people. In the Industry, we have great groups for Airlines (IATA, and our own Airline Cooperative), Business Aviation (NBAA), ATC (CANSO), Private Aviation (AOPA). But they all combine like with like.

Like the best relationships, matching with a little bit different is far more interesting.

OPS GROUP - sticking with the big letters - brings everyone together in **INTL FLT OPS**. We all share the same airspace and go to the same airports. We all struggle to stay up to date, find most Notams confusing, hate having to organise permits, and wonder what will be next to change on the North Atlantic. **Ask us to go somewhere new, and watch the stress levels rise.**

What happens **when you put all these people** together?

And so we have a weird and wonderful group. The all-alone Corporate dispatcher, the overworked B777 F/O, the midnight supervisor at Eurocontrol, the grumpy Airline Dispatcher (yes Eric, that's you), the permanently-airborne G4 driver, the Airbus ops team, and of course the Boeing guys and girls, the Irish ATC supervisor, the German Airline COO, the Russian CAA guy, the Australian meteorologist, and many hundreds more. Fast approaching 1000 members, in fact - and therefore becoming more useful for everyone. Literally hundreds of experts within the group.

When we started, we thought that **OPS GROUP** would just be a collection of people that wanted updates on International Ops from our Flight Service Bureau. We still run our now famous bulletin every Wednesday, and our Lowdowns, Ops Notices, Alerts, and Special Briefings - but the group is becoming huge amounts more than just receivers of information.

Personally, I think the key value of the group is it allows each one of us to feel more connected to International Flight Ops. Realising that there are hundreds of others in the same position that appreciate both your question and the group answer.

So, if I could try to best summarise **OPS GROUP** right now - it's a secure environment where you'll be ahead of the relentless changes in International Flight Ops, you'll directly receive all FSB summaries of the big changes, can get answers from the team or the entire group for that troublesome ops question. You also get to feel really good when you share new information with the others, and answer the question that you're an expert on.

But really, we're still not quite sure what OPS GROUP is. Maybe when we pass 2000 members it will become clearer. Let's see.

More about OPS GROUP:

- **You can read more about the group here.**
- **Or read the full list of what you get.**
- **But mostly, we'd like you to join us.**