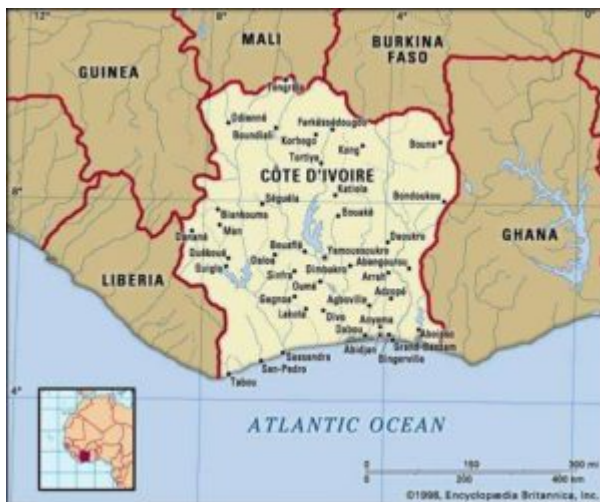


Pay up or else! Crew held hostage by Customs agents in Ivory Coast

OPSGROUP Team
25 October, 2018



“Beware all pilots traveling to Abidjan, Customs is waiting for you!”



That is the message we received in a disconcerting report this week from one of our long-time members which certainly troubled us here at OpsGroup. We thought it was important to share.

The pilot told us that he and his business jet were recently “held hostage” by airport custom officials in the port city of **DIAP/Abidjan**, Ivory Coast, West Africa.

The crew **had all the appropriate** landing and overflight **permits** as required. GenDec’s, passports and associated documents were also **in order**. Therefore, all the evidence points to a **good old fashioned shakedown** and a convoluted scheme setup between local Customs agents and certain ground handlers to extort bribes from foreign crew.

The report we received explains how the crew were ramp checked by Customs officials after landing. The aircraft documents were confiscated and the Captain was “interrogated until 1am” the following morning.

The officials claimed that the pilot both failed to declare their arrival, as well as the “aircraft contents, passengers and baggage.”

The **fine** was CFA 6,900,000,000 (yes billion!) francs, which equates to **USD \$12,066,720 (yes, million!)**

Ay Caramba!



The offence was purported to be importing a high value item (aircraft) without customs approval. The high fine figure was “based on the insurance value of the aircraft.”

The crew were held hostage in the country for 10 days until senior Customs officials could finally agree on the appropriate “accusation” and that the associated fine was actually “legal”.

After the 10 days, the crew were able to negotiate a deal and depart safely – although not without having to involve the aircraft’s insurance underwriter, **who paid a ‘substantial amount’** for the aircraft to be allowed to depart.

On reflection, the crew noted that if Customs does meet your aircraft without you arranging it in advance, “*you can be sure you are about to be trapped.*” They do not tell you why they are looking for documents, more specifically, your aircraft documents, and will not tell you anything as they walk away to call their seniors, carrying your documents with them.

So in short: **do not let go of your documents!**



The advice from our member:

- Contact the handling agent first hand and **double check that they are an approved, recognized handler** and **have approval from the various authorities** (immigration, customs, police, anti-drug) to operate airside. Also check that they can arrange for you to get to the Customs and Immigration officers landside. **Do not assume** because the handler takes all your documents and gives you an invoice and receipts that the authorities have been advised of your arrival and situation.
- The Abidjan Customs authority **does not recognize** a GenDec as an approved form of advice about passengers, health and cargo. They will also not sign off on the submitted GenDec. They will not come to your aircraft unless you specifically arrange for them to do so.



It's important to stress that we are not talking about a small African airstrip in the back lots. This is a large international gateway with many major international airlines serving the city. Over 4 million people live here and it's the economic capital of the Ivory Coast. But corruption is endemic, it spills over every sector of the public administration; clearly even into Customs!

As Brookings put it, *"for the inspector, the temptation is large because his salary is relatively small compared to the potential bribe."* It still doesn't make it right and this experience serves a timely warning for all crew operating through the airport.

Have you been subjected to similar behavior when passing through **DIAP/Abidjan**? Let us know.

Extra Reading

- Cote d'Ivoire Travel Advisory
- Understanding the Roots of Corruption in Cote d'Ivoire
- Why there is (petty) corruption in Ivory Coast

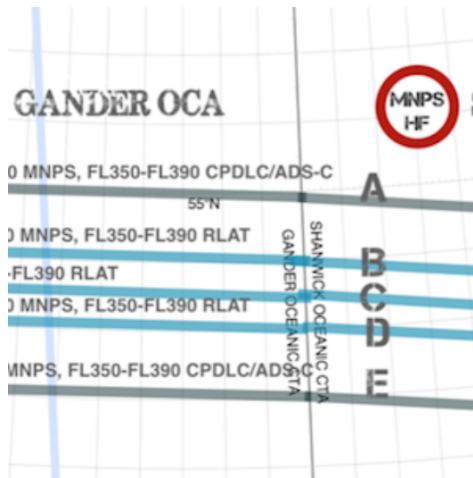
Midweek Briefing: NAT changes postponed, Matthew Airport Update

Cynthia Claros
25 October, 2018

INTERNATIONAL BULLETIN

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NAT changes postponed 05OCT Phase 2 of Reduced Separation on the North Atlantic NAT Tracks will not go ahead as planned, slowing down the rate of change in the NAT region. Read the article.

Matthew: Airport Update 05OCT The next 24 hours will dictate the impact that Hurricane Matthew will have on Florida, as it leaves Cuba and begins to track north through the Bahamas. Airports Update: for Haiti, MTPP/Port-au-Prince ... Read the article.

DGAA/Accra, Ghana has a radar outage until Oct 19th in the southern area.

EGKK/London Gatwick has a Runway Occupancy Trial starting on 08OCT, all medium and large aircraft (A319 upwards) should plan to vacate at FR. Smaller aircraft vacate at E.

ENGM/Oslo has a fueller strike – plan to carry return fuel to avoid issues, until 10OCT at least.

OAZZ/Afghanistan Security reminder from Kabul: serious threats to safety and security exist in the city of Kabul and throughout Afghanistan. The threat of kidnapping is high. The potential also exists for protests to occur in Afghan cities at short notice. Militant groups usually plan attacks against locations and individuals with potential American connections, including: Afghan and U.S. government facilities, foreign embassies, military installations, commercial entities, non-governmental organization offices, restaurants, hotels, airports, and educational centers. Travel to all areas of Afghanistan remains unsafe due to the ongoing risk of kidnapping, hostage taking, military combat operations, landmines, banditry, armed rivalry between political and tribal groups, militant attacks, direct and indirect fire, suicide bombings, and insurgent attacks, including attacks using vehicle-borne or other improvised explosive devices.

MYZZ/Bahamas all Airports closed due to Hurricane Matthew with effect today until 1900Z on 07OCT.

YMHB/Hobart is extending the 12/30 runway, see AIC H30/16 for impact information.

FEFF/Bangui has an overnight airport curfew from 2200-0500Z until the end of the year.

DIAP/Ivory Coast It's now possible to apply for a visa online; after registering and paying online, you can collect the visa on arrival at Abidjan airport.

LTZZ/Turkey The state of emergency will officially be extended until January 2017. The announcement

came after a Cabinet meeting; President Recep Tayyip Erdogan has also supported the extension. The state of emergency was put in place on 20 July following the 15 July attempted coup.

Typhoon Chaba While many eyes are on Hurricane Matthew, on the other side of the world Chaba is tracking north towards Japan after strongly impacting South Korea, however the system is weakening.

BIZZ/Iceland Volcano Katla downgraded to colour code Green, after last weeks concerns of elevated activity.

HAAB/Addis Ababa There are reports of anti-government protests taking place on the outskirts of Addis Ababa on Oct 4th. Unconfirmed reports indicate that protesters are attacking government property in the Akaki, Alem Gena, Burayu, Sebeta, Keta and Ayer Tena areas and that police officers have been deployed to the affected locations. Meanwhile, in the city center, shops have reportedly closed and there have been isolated reports of gunfire. Transportation to and from the affected areas has shut down.

LGZZ/Greece Greek trade unions have announced strike action that is expected to cause disruption to a number of domestic flights between 4 October and 8 October.

FVZZ/Zimbabwe The UNIVISA system has been suspended. If travelling between Zimbabwe and Zambia more than once either way, you should get a double entry visa; due to the ongoing cash liquidity crisis, authorities have announced a series of measures designed to stem the flow of US dollars out of the country; take sufficient cash to cover your needs for the duration of your travel.

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Midweek Briefing: Where is Zika, Elevated North Korea Risk

Cynthia Claros
25 October, 2018

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Where is Zika? 24AUG With the again-increasing levels of Zika infection worldwide, this updated map will be useful to operators. Check Zika Map.

North Korean Risk Elevated 24AUG We've published an updated **Unsafe Airspace Summary** today, which elevates North Korea to Level 2 in our warning list. In 2016, there have been increased instances of medium-range ballistic missile (MRBM) launches without prior warning. Read the article

DIAP/Ivory Coast issued a Notam last Friday advising of 'serious risks to safety' when operating through the Tripoli FIR. Not many operators are entering this airspace, but it's unusual for a non-adjointing country to issue advice like this, so we'll mention it.

SPZO/Cuzco, Peru is busy at the moment; non-scheduled and GA flights cannot park overnight, and there are Traffic Management procedures inbound. Don't forget if operating to Cuzco that special crew training is required.

WADD/Bali Authorities have stepped up security measures at all the entry points on the island, following recent reports of an alleged plot to carry out attacks.

HKNW/Nairobi Wilson is operating normally again after a Police helicopter crashed on take off on Monday, near the control tower.

LLZZ/Israel Israeli aircraft attacked mortar positions in southwestern Syria near the border with the Golan Heights on 22AUG. The airstrikes were apparently in response to mortar fire from the Syrian side of the border.

RJAA/Tokyo Narita is open again after the passage of Typhoon Mindulle. The control tower at Narita was evacuated due to strong winds, the first time this has happened since the 9.0 earthquake in March 2011.

WIZZ/Indonesia has warned its neighbours that haze from forest fires is beginning to cross the Malacca Strait. In 2015 the smog affected Malaysia, Singapore, and Thailand, causing disruptions throughout the region, closing airports and delaying flights.

EDDT/Berlin Tegel Aircraft larger than ICAO Code D, and parking longer than 3 hours, approval of Traffic Management is required. Contact verkehrsplanung-txl@berlin-airport.de, in place until 30Sep.

VEZZ/India Couple of new ICAO codes here, VASD is Shirdi Airport, and VEPY is Pakyong Airport. AFTN connections not yet set up.

LBPD/Plovdiv Reports of lasers directed at departing aircraft. Notify ATC with any details if experienced.

FOZZ/Gabon If you're arriving into Libreville International Airport you can submit an online visa application at least 72 hours before the date of travel and collect your visa on arrival

BGTL/Thule Updated hours for Radar service – 1100-1900Z Mon-Fri only.

NTAA/Tahiti has a bunch of night-time closures until 03SEP; this is an isolated aerodrome so check carefully in advance of ops.

NWWW/Noumea has ongoing staff shortages in ATC, and therefore interruptions in opening hours for the airport. Check before operating.

VDZZ/Cambodia has introduced a new tourism and business multiple-entry visa, which will allow foreigners to stay in the country for up to three years. The visa will become available on 1 September. The current visa grants visitors a 14-to-31-day stay.

LCLK/Larnaca New ATC Controllers being trained (under supervision)—be nice to them!

FMMM/Antananarivo has a new disinsection procedure for flights arriving from Mauritius; also, all flights from Mauritius must operate to FMMM first before other airports in Madagascar.

HCSM/Mogadishu Due to HF Difficulties, all aircraft in Mogadishu FIR with Satcom are requested to contact Mogadishu FIC on Satcom. Inmarsat 46601, phones +251-20-762274 or +254-20-2365679.

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