

WANTED: Flight Ops Superhero

OPSGROUP Team
16 February, 2023



We're hiring heroes!

The OPSGROUP Team is looking for a Flight Ops Superhero (actually, we're looking for two!). Is that you?

What makes a Flight Ops Superhero?

- **Bring great energy!** The most important thing is that you enjoy working with us, and we with you.
- Tell good stories, help others, be kind, take responsibility, and bring a sense of humor and sense of wonder ☐
- Know plenty! **Solid** experience in international flight operations – pointy end, on the ground, dispatcher, flight planner, trip specialist – all good.
- Aviation obsession acceptable – judgement free zone. If you like to park beside 25L and look at undercarriages, or spend Saturday nights on airliners.net, we're fine with that.

What will I do?

- Listen to members! Assess new risk and ops reports, monitor emails and Slack, help members with questions and guidance.
- Communicate with CAA's, FBO's, ATC, Airports to nail down the skinny on the latest risks and changes.
- Write crisp, clear ops alerts in plain human-friendly English.
- Help compile the Daily Brief for members.
- Research larger operational risks and changes for blog articles and guidance to members, and

write helpful, clear articles.

- Be part of organizing **Danger Club** – our safe space for pilots to talk about dangerous things.
- Help with fixing NOTAMs.
- Present and talk on member chats on specific topics.
- Come up with new ideas for new member tools, resources, useful articles, maps, and other genius things.
- Keep our flight ops databases up to date.
- Monitor our sources for airspace risks and changes for Safe Airspace.

Bonza. About the role:

Your official title is Flight Operations Superhero (FOS). But if you prefer 'International Flight Operations Specialist' we can use that too.

- Working hours: Weekdays, daytime hours, full-time, but flexible.
- Payment: Monthly, fixed-rate, 35 hours or so of work a week. Some weeks more, some weeks less – depends what's going on.
- Location: Your island, cabin, apartment, garden, boat, tiny home, co-working space – wherever you have a quiet spot to yourself and some decent internet.

And us? What is OPSGROUP?

OPSGROUP is a membership organisation (or secret society, if you prefer) of Pilots, Air Traffic Controllers, Flight Dispatchers, Ops Managers and other dedicated people that realise that sharing information on dangers and changes is what keeps us all safe. We come together to make aviation more human-friendly for all of us.

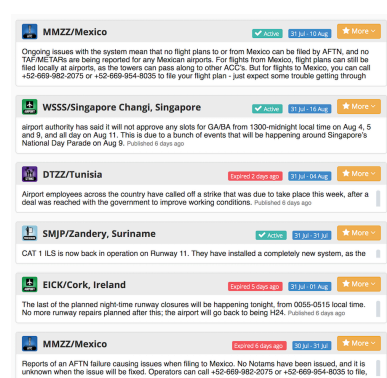
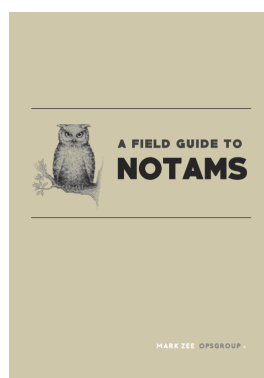
Read 5 stories that tell our story

- This Ain't no Country Club
- What is OPSGROUP, Exactly? (from a few years ago, when we weren't quite sure yet)
- What is OPSGROUP all about (from a few months ago, now that we're a little more sure)
- The Threat Of A Civil Aircraft Shootdown In Southern Iran Is Real
- Bullshit Notams

5 people that are members of OPSGROUP

- **Tim** flies a shiny new Gulfstream 650, and is based in Hartford, but visits every continent. He's part of a small pilot group, and keeping up with what's new is tough. Seems like there's more stuff each year. He relies on OPSGROUP to tell him what's important, whether that's getting across the North Atlantic, or figuring out what airport in Singapore is the best one to use.

- **Cathy** works at the Civil Aviation Authority in the UK. It's just as hard for them to keep up with developments in international aviation that affect them, so she keeps a watchful eye on the Weekly Bulletin to see what's new.
- **Kombo** is in the Operations Control Center at the national airline of Angola. They operate to lots of places in Africa, but also abroad, and getting to read reports from other members on N'Djamena and Nairobi helps him keep their aircraft, crew, and passengers safe.
- **Gwen** is a pilot on the A380 at Emirates. This giant aircraft can fly for 15 hours, which means crossing 25 countries and therefore getting a briefing package the size of a Sears Catalogue. OPSGROUP allows her to just get the critical stuff, so she has a running start at understanding the challenges that might pop up on this flight.
- **Eric** is a grumpy Flight Dispatcher for a large airline. He's the first to read the OPSGROUP Daily Brief each morning, so he's the one that the office managers usually turn to for help on new topics.



5 Things We Make that people ☐

- A Story Book for Pilots: My First Atlantic Flight is Tomorrow
- The OpsGroup blog
- The Permit Book
- The Field Guide to Notams
- Safe Airspace

5 Things We Like

- **Humour.** Funny is fun.

- **Coffee.** Should be first, probably, but yes – coffee unites aviation like nothing else. Our usual favorite place for this is Laughing Man.
- **Clarity.** If I can't read it, I can't understand it. And if I'm a pilot, that's bad news.
- **Goats.** Which is why we ran a Goat Show once.
- **Aviation!**

Are you the superhero we're looking for? Yes?

Great. **You can do your first interview already!** It'll take about 15 minutes, we'll take you on a little adventure, ask you some things, tell you some things. All you need is your big computer (couple of practical things to do, so your phone isn't ideal) and a little time.

Ready? Go ... (or open in a new window)