# **OpsGroup - the power of the group**

Mark Zee 29 November, 2017



### The power of the group

In the last 30 years, there has been a massive change in how the world works: **thank you, internet**. We are witnessing a shift from the power of a central source – like government, and large corporations – to the power of the individual. Each of us is now connected to the entirety of human knowledge through a small, handheld device, and can connect with others to effect powerful and positive change.

**OPSGROUP** is founded on this premise. **International Flight Operations** is an inherently tricky area, full of gotcha's and unforeseen changes for even the most diligent airline or aircraft operator. One operator versus a myriad of often unreadable government-sourced regulations and information – Notams, AIC's, FAR's – is a battle with guaranteed casualties.

**But by connecting with other people**, just like you, with the **same problems and challenges**, you can solve and share solutions.

When we started this group last year, we had a small handful of pilots, dispatchers, and managers that figured coming together in this way was a winner. As of November 2017, we're now heading for 4,000 OPSGROUP members, with a great variety in operations roles: Airline and Corporate pilots, Military operators, Federal agencies, Flight Dispatchers and Schedulers, ATC, and Civil Aviation Authorities – all working together.

It's still early days, and we have a way to go. But with some basic core principles – **plain language** (we call a spade a spade), **operator and passenger safety ahead of lawyer-speak**, **cooperation instead of competition** – and a huge appetite for development, there is much to gain.

So what's good in the group? Read on ...

### 1. Information

First on the plate for almost every operator is **staying current**. Rules and regulations are changing with increased voracity. **Did I miss something?** Yep, almost definitely. Each week we produce the **International Operations Bulletin**. We try to cover all the big changes in the last 7 days. If we miss

something, we've found that someone in the group is pretty quick to tell us, and it appears in the next one.

SITA HNLFSXH AFTN KMCOXAAL Talk to us at <u>bulletin@fsbureau.org</u>

Full OPSGROUP Edition



Thursday 09 November 2017 View in browser

## **International Ops Bulletin**



CYYR/Goose Bay closed because of ... sticky runways

**09 Nov CYYR/Goose Bay** has been shut down to all operations, following the discovery that their **runways are sticky**. NAT operators will need to find a different enroute alternate for the moment. <u>Read</u> the article.



## Missile attack on OERK/Riyadh was "warning shot"

**09 Nov OERK/Rhiyadh** The Yemeni Army has threatened Saudi Arabian and UAE airports with further missile strikes, saying that the missile attack last Saturday on Riyadh was a **warning shot**. <u>Read the</u> article.

### 2. Fun (including Goats)



"We promise to keep it entertaining". Without your attention, we've got nothing. Not only that, but we get as bored as you do with the standard aviation legal-language speak that permeates even the most important documents. Which is why sometimes we'll run a **Goat Show**. Sometimes it's just great to be "unprofessional".

### **3. Members**

Like we said, approaching 4,000. All working together with the same goal: **making International Flight Operations better**. Click on the links to read what they say.

Airlines like United, Fedex, and Etihad Small Part 91 Flight Departments like CAT3, Fayair, Pula Big 135 Charter Operators like Jet Aviation, TAG and Netjets Companies like Visa, IBM, and AT&T Manufacturers like Boeing, Airbus, and Lockheed International Pilots like Matt Harty, Bill Stephenson, and Timothy Whalen Organisations like IFALPA, the NBAA, and CAA Singapore

### 4. Airspace Risk



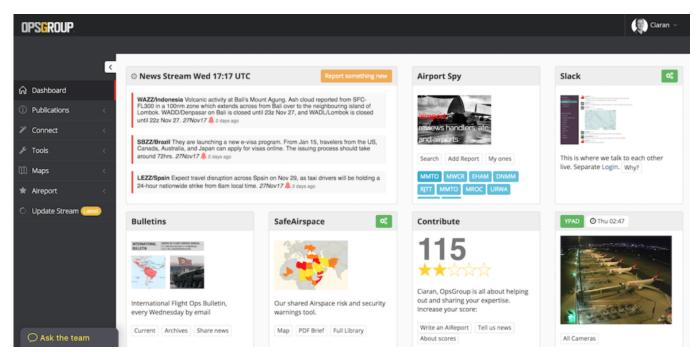
**MH17 was a tragedy that must not be repeated**. A small handful of operators were privy to information on the risk, and the Notam writers of Ukraine that were aware of previous shoot-downs released the information in a language almost designed to confuse. Through our safeairspace.net project, we can now share risk information within OPSGROUP and make sure that every single member has access to a current picture of airspace risk.

### 5. Airport Spy

One of our group members came to us with a great idea last year – why don't we share our knowledge of operations at airports around the world. So we made a **TripAdvisor** style section in the member Dashboard, and allowed members to add their own reports on Airports, ATC, and Handlers. We now have 3000 or so reports.

#### Airport Spy Pilot and Dispatch reviews of Airports, Handlers, and ATC Recent Search Add Review Worst Mine OPSGROUP Dashboard ммто Dark Sky Toluca, Mexico Edit #1 of 91 Airports in Mexico | Medium Airport of Entry MMTO | TLC | 4200 metres | 15 ILS and rising ★★★★☆ Average User Rating: 4 from 23 reviews Clear Wind: 1 mph (N) Precipitation Forecast Nov 12PM ▼ â ▼ 29 San Luis Potosi METAR TAF NOTAM + Agua Dulce \_ Mariely Guadalajara Mexico Veracruz Must-knows Lázaro Cárdenas for Toluca Acepulco Tuxtla Gutiérrez San Pedro Sula Nothing so far. Is that right? Guatemala City i Share anything you know about Special local rules, Terrain/Weather information, Ops News in last 3 months: ATC procedures, Handling notes, Permit requirements. **MMTO** The runway will be closed overnight from 04-12z on the following days in Nov: 11, 12, 13, 25, 26 and 27. Lots of BA/GA operators use Toluca as a bizjet-friendly alternative to MMMX/Mexico City, which is Update this around 30 miles to the east. 06Nov17 & 23 days ago MMTO Fly Across FBO at Toluca is now- or shortly will be- a Signature Facility. MMTO is the most popular GA alternative to MMMX for Mexico Add your review of MMTO City. 27Oct17 MMZZ (Country/Airspace) Government controls on gasoline will end on Nov 30, which means prices could rise. Last time this happened was back in Jan, when a price spike triggered mass protests, fuel shortages, Closest Airports to MMTO looting, and roadblocks. 20Nov17 & 9 days ago Int'l Airport with Runway >1400m/4500ft MMZZ (Country/Airspace) Ops at Mexico City Airports (MMMX, MMTO) are back to normal following the most recent earthquake. MMMX was MMPB 69 nm, 3600m/11811ft closed briefly for a runway/taxiway inspection. Terminal damage, but not Medium affecting international ops airside. 29Sep17 Puebla, Mexico \*\*\*\*\* (1) MMQT 84 nm, 3500m/11483ft "Good stop, Gotcha's on the Jepp Charts into MMTO" Medium ★★★★☆ Reviewed November 2017 | CL60 | Op:Private | 9001729 Queretaro, Mexico \*\*\*\*: (3) I had a pretty good experience flying into MMTO in October 2017 using Universal as our handler and FBO. MMMM 88 nm, 3400m/11155ft Medium We were on the XOSUD1A arrival and was given direct to Pasteje VOR Morelia, Mexico (PTJ) which is not on the arrival, but is a fix hidden on the ILS DME 2 for Rwy 15. The Jepp plate says "PASTEJE VOR" so a bit of aggressive MMLO 147 nm, 3499m/11480ft digital chart flipping was required to find the identifier "PTJ" and stick it Medium

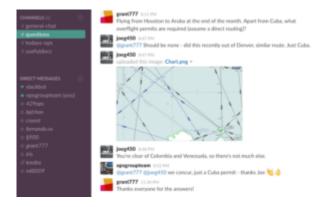
### 6. Member Dashboard



We don't need to explain this one too much. Everything the group has, in one place.

### 7. Slack

Slack is cool. It's a chat app, but it's more than that. Internally, we don't use email anymore, we use slack. There are different channels like **#crewroom**, **#todays-ops**, **#usefuldocs**, and **#questions**. When there are special events, like **#FranceATCStrike** or **#NewYorkSnow** we open a special group for that. About 1200 members use this regularly, and it's the perfect way to connect with other crews, ATC, or the Feds.



### 8. George

George is a bot. He'll fetch information for you on airports, get weather, the NAT Tracks, and a few other things. We're working on making him a little smarter.

### 9. Ask Us Anything



Getting an answer to your question is what keeps us awake at night. There's not much we can't help with, but usually someone else in the group beats us to it. If not though, the FSB International Desk team will research that ops question that is threatening to make your life hell.

### **10. The future**

The best part of OPSGROUP is that we're really just getting started. The future of the group is unwritten, but placing the planning power in your hands as an operator rather than 3rd parties, and having the security of knowing that the group has your back, is a great way to start. There is much to build and develop, and we'd love you to be involved!

### 11. Joining

You can choose an Individual, Team, or Flight Department membership. All the information on that is on the OpsGroup website. We limit joining windows to certain months of the year, so that we can be all hands on deck with building new things for the group once membership is closed. If we're not accepting new members at the moment, you can waitlist for the next opening.

### Further

- Join: Individual
- Join: Team 5 or 10
- Join: Flight Department 20 or 50
- OpsGroup website
- Login for members
- Questions? Email team@ops.group