

How to Get Your Info to 8,000 Other Pilots

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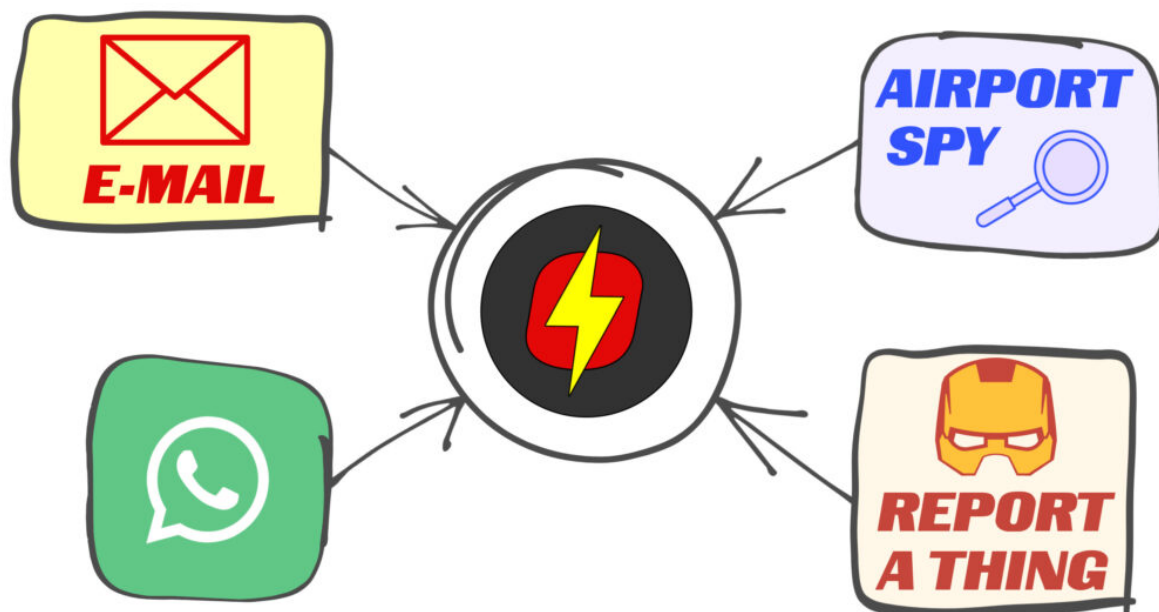
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We've said it before, but it's worth repeating: **OPSGROUP runs on you.**

Almost every **Ops Alert**, every **Daily Brief**, every **Weekly Bulletin** starts with someone in the group sharing a snippet. A strange new procedure. A dodgy handler. A sneaky airport fee. Or something bigger such as a new airspace restriction, a strike, or a sudden airport closure. However small it feels, if you'd tell a colleague about it in the crew room, then it's worth telling the group too.

Over time we've built a few ways to make sharing easier. Some of them you might know, some you might have forgotten. So here's the updated, all-in-one guide to reporting stuff!



How to share stuff and what to send

There are a few easy ways to get things to us.

You can drop us an email at report@ops.group if you've spotted something useful that others need to know.

You can also send a quick WhatsApp message to **+1 747 200 1993** – pictures welcome.

If you've got a longer tale, something that needs more than a line or two, email it to news@ops.group and we'll turn it into an Ops Story for everyone to read. These are the war stories, the strange sagas, the "this happened to us and it might happen to you" kind of things.



And then there's our favourite little invention: Report-A-Thing. Or RAT, for short. ☐

Think of it as a direct hotline to the hive mind. Built back in 2024 on a trusty Commodore-64 interface (well, almost), it lets you send in quick reports without fuss. The best part is that **you can choose to do it completely anonymously**. No names, no back and forth. Just your info, dropped straight into the machine. We read everything that comes in, check what needs checking, and then make sure the rest of the group hears about it.



So whether you ping us on WhatsApp from the ramp, send a quick note or a longer story by email, or fire off an anonymous RAT report, the result is the same: **what you've seen gets shared with 8,000 members worldwide.** That's how we turn one person's weird experience into everyone's "good to know."

HOW TO REPORT



EVERYTHING COMES FROM OUR MEMBERS. HERE ARE THREE WAYS FOR YOU TO SHARE DANGERS, RISKS, CHANGES AND ANNOYANCES WITH THE REST OF THE GROUP. DO IT.

What's App



SHARE WHAT YOU SEE - INCLUDE A PIC!
SAY HELLO AT +1 747 200 1993

Email



EMAIL IS THE EASIEST WAY TO REPORT
SOMETHING - REPORT@OPS.GROUP

Report-A-Thing



TRY OUT OUR NEW COMMODORE 64 INTERFACE FOR
MAXIMUM 1980'S STYLE SECURITY AND
ANONYMITY. [OPS.GROUP/RAT](https://ops.group/rat)

Airport Spy

Not everything fits into an email or a quick RAT note. Sometimes what helps most is simply knowing what another crew found when they flew in before you. That's where Airport Spy comes in.

Think of it as TripAdvisor for pilots and ops teams. **You land somewhere, you notice something good, bad, or just plain bizarre, and you file a Spy Report.** Two minutes of your time, but invaluable for the next crew.

For pilots and operators, a good Spy Report is the kind of detail you'd share with a colleague in the crew bus. Was ATC easy to follow or impossible to understand? Was the handling slick or painfully slow? Any odd security checks or airport quirks that could catch someone out?

Pilots and Operators can file a report here!



Got some intel?

Are you an Airport Spy?

You go to unusual places and see curious things. Your turboprop friends envy you. Now, it's time to give back.

For your next trip, pack a notebook, and file your Spy Report below. You'll get a weekly ops briefing in return.

[File your report](#) 

It's not only for pilots. FBOs and handlers can file too. Before a crew shows up at your airport, they want to know what's new, whether hours have changed, if there are new procedures, or if there's some local peculiarity that doesn't show up in the AIP.

FBOs and Handlers can file a report here!



Got some intel?

Can you guys handle a BBJ tomorrow morning?

Before we go, we'd like to know what's happening. You open? Ops normal? Any unusual rules or restrictions pilots should know about?

Our group of 8000 people – pilots, dispatchers, aircraft operators – is looking for the latest intel from your airport. Help us out with a report, and let us know if you're **open for business**.

All reports go into the group dashboard, where 8,000 members can see them. The next time someone is heading to that airport, they'll have your notes in hand and they'll thank you for it.

Airport Spy is getting busy lately, and that's thanks to all of you who have been filing reports!



Airport Spy

Member reviews of Airports, Handlers, and ATC.

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“ NFTF - Tongatapu, Tonga Off the Beaten Path in Tonga



Reviewed September 29, 2025

Aircraft: GLF5 | Flight type: Private | ID: 9008386



The flying portion was all as expected. Flight: Good english on the radio, and standard procedures. Ground handling: This is through ATS Tonga, with Paul Karalus (pkaralus@atstonga.to) in charge. Responsive to email, setting things up with Paul was reasonable, but this is not an airport that get ...

[Read review](#)

In the end it's simple: one small report might save another crew hours of hassle, or even something worse. Nobody knows everything, but together we know a lot.

So don't overthink it. Just send it. We'll do the rest.