

Fake Navigation fees are still a problem

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It's a concern: instead of sending your Nav Fees payment to Eurocontrol, you've actually sent it to some guy sitting in his underpants in his mother's basement. And you're not going to get it back.

We've seen an increasing variety of scam emails, that at first glance look like they are from Eurocontrol – but aren't. Here's a good example from this week:

From: Alexandre Skonieczki
Date: June 15, 2020 at 7:29:41 AM EDT
Subject: open payment- eurocontrol
Reply-To: alexander.skonieczki@eurocotrolint.in

Dear Colleagues,

We have sent a couple of letters to you, but no response, could you please let us know the status of outstanding with respect to Air navigation and communication charges on review of your files, we discovered that these invoices in reference to your flight charges dated 15-02-2020 and 15-02-2020 for QPSIX (reference 05/044579/56/1906/01 and 05/044579/56/1907/01) are still in arrears, please kindly confirm the status of these invoices, that is let us know if payment has been made or not by providing a copy of the bank swift confirmation payment proof to enable us reconcile and update your account accordingly.

Note also that, the wire transfer and banking details have changed and the new payment instructions will be sent to you

prior to the next payment run, please advise accordingly, so that we can forward details promptly.

Thanks for your cooperation, we await your prompt advice.

Yours faithfully,

Alexandre Skonieczki

COLLECTION OF CHARGES
CRCO/CAT/ACCOUNTING
EUROCONTROL
Rue de la Fusee 96130
BELGIUM

You'd be forgiven for glancing over it and responding to request the details of 'their' new bank account. And that's where the problem begins – you'll get a new bank account, only it won't direct your money to

Brussels.

IATA has the same issue:

IATA AGENT

To: Karen Welsh

IATA INVOICE

IA

Dear Sir,

Your company still have IATA invoices that are overdue for payment , Kindly check your records and get back to us as soon as possible if payment has been made we would appreciate if you could send us a copy of the Invoice... Failure to do so may lead to sanctions

Expecting your usual prompt co-operation

Best Regards,

Karen Welsh

Accounts /Invoicing

International Air Transport Association

IATA Head Office , 800 Place Victoria

Fortunately, most of these emails are poorly written, and easy enough to identify as bogus – but that’s only if you are on your guard. The best solution is to simply be aware of the risk:

Eurocontrol

1. Look at the sender address: real emails come from **eurocontrol.int**. Fake ones look similar, but might be something like *@eurocontrolinc.com* or *@eurocontrolint.in*.
2. Most of the emails ask for a copy of an invoice or payment – be suspicious when you read that.
3. Be especially alert when the email mentions a **change in bank account**. Eurocontrol has no plans to change bank accounts any time soon.
4. Best advice: write to the real address: **r3.crco@eurocontrol.int** and ask for confirmation of any message, or call the Route Charges office on +32 2729 3838.
5. The most secure way to handle Eurocontrol charges and payments is through their CEFA portal.

IATA

1. Most recent fake addresses: *invoice@iatahelpdesk.org*, *payments@iataaccounting.org*
2. Contact the real address: **information.security@iata.org**

The Air Charter Association have also warned that scammers have recently targeted business deals where operators charter out their aircraft to brokers. Similar to the fake IATA invoices scam, but more elaborate. Bottom line, if you’re chartering out your aircraft — or if you’re chartering one yourself — work with a reputable broker and triple-check all contact details (email addresses as well as phone numbers) and bank account details before pushing the button on any money transfers.

Even the mighty Japan Airlines fell victim to a targeted email scam back in 2017 which defrauded the company of JPY384 million yen – the equivalent of around USD \$3.4 million. The airline received a series of emails purporting to be from a U.S. financial services company that had been leasing aircraft to Japan

Airlines. Not realising it was scam, JAL promptly paid the money into a Hong Kong bank account, as requested. It was only later discovered to be fraudulent, when the genuine U.S. company demanded payment!

Have you been the target of similar scams? Let us know! – and we'll add it to the list of dodgy email addresses and common scams.